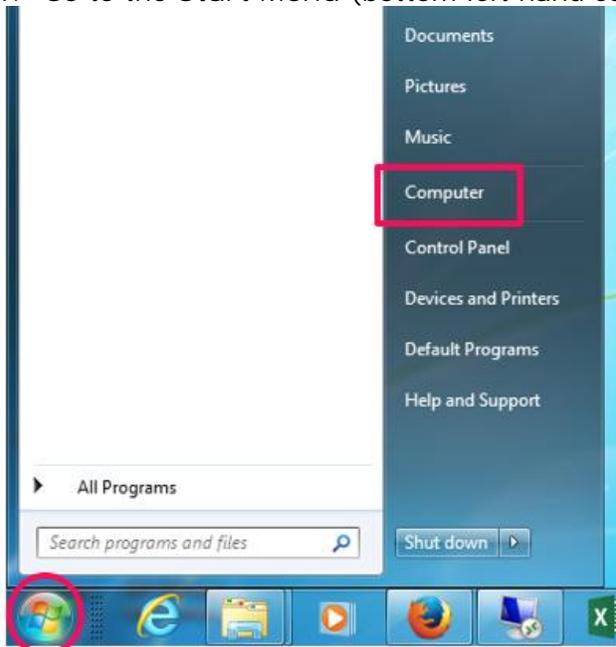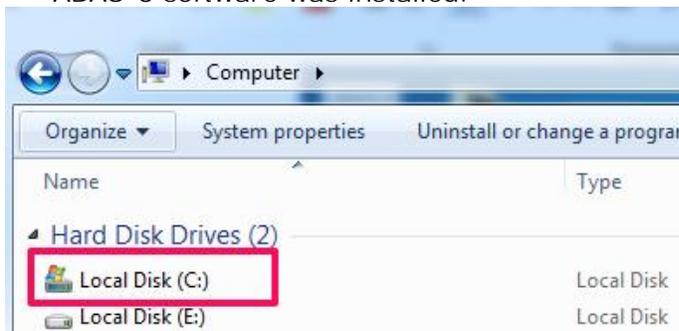Dear Valued Customer,

The ABAS-3 desktop software encounters an error when installed on a computer with the date format other than Month/Day/Year. Due to continued requests for assistance from our international customers, we have created an update which will correct this issue.

Before applying the update, the following steps will help you create a safety backup of your original ABAS-3 installation folder. These steps are designed for Windows 7 operating systems and will be different for other versions of Windows. If you need assistance please contact support@wpspublish.com or call us at 800-648-8857 (US & Canada) Monday through Friday 7:30 am to 4PM Pacific Standard Time.
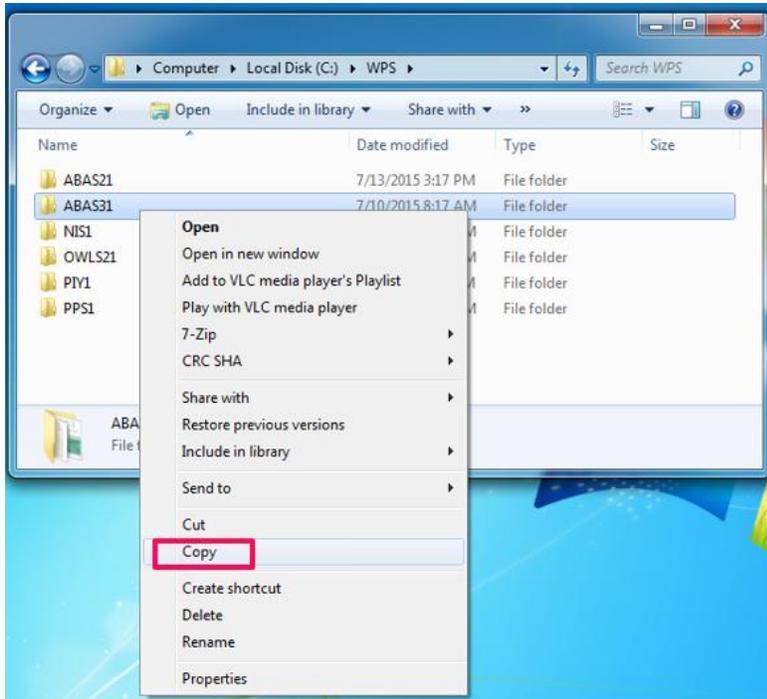
1. Go to the Start Menu (bottom left hand corner) and click on Computer.
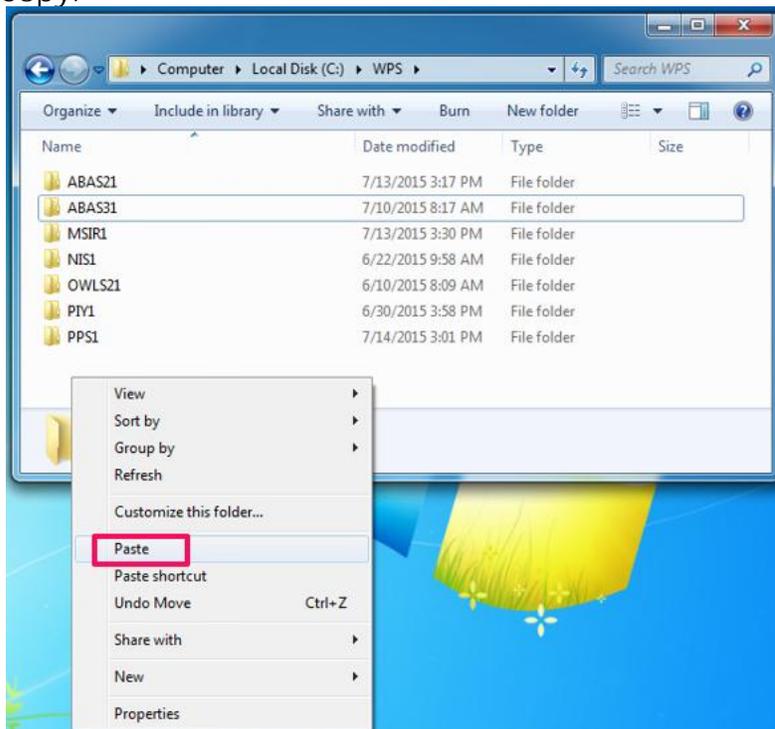

2. Continue by double-clicking into your "C" drive, or whatever drive letter where the ABAS-3 software was installed.

3. Find and double-click into the WPS folder and then find your ABAS31 folder and right click on that folder. Please choose the Copy option.

4. After having copied your ABAS31 folder, continue by right-clicking anywhere inside the WPS folder and choosing Paste. This will create your backup folder titled ABAS31 – Copy.

Downloading and Applying Update

5. Please go to the web link below, and log in.

http://fileshare.wpspublish.com:6565
Username: customer

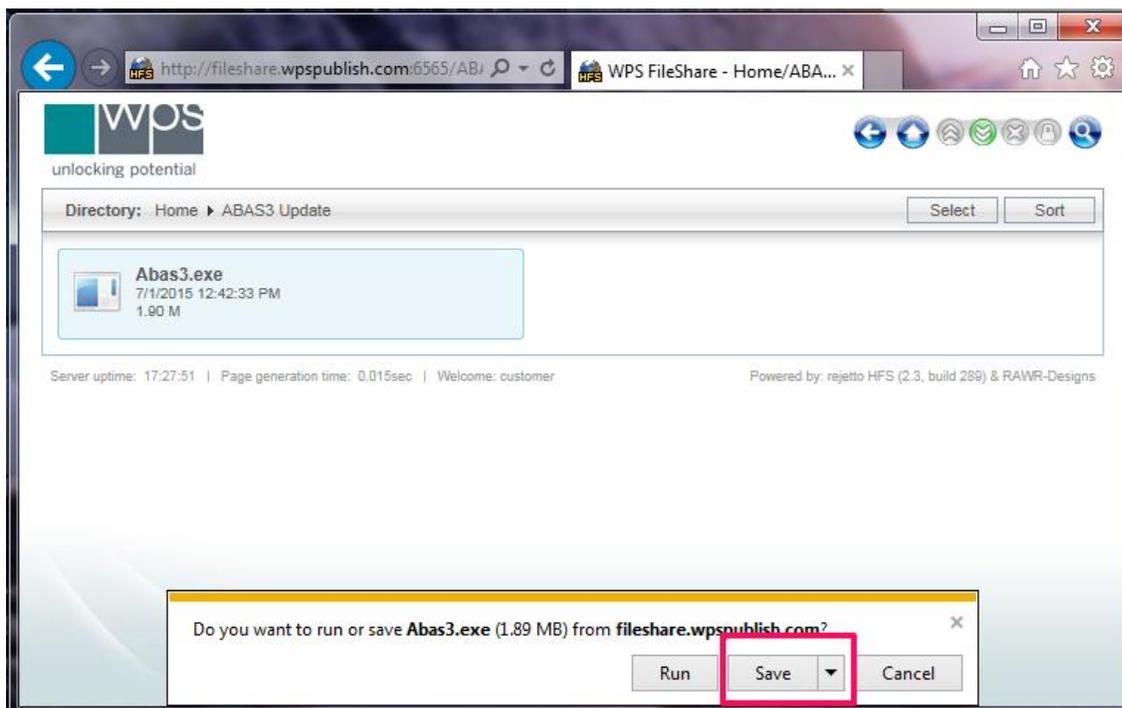No password is needed, and you can continue by clicking onto Log In.

6. Click on the words ABAS3 Update to open the folder.

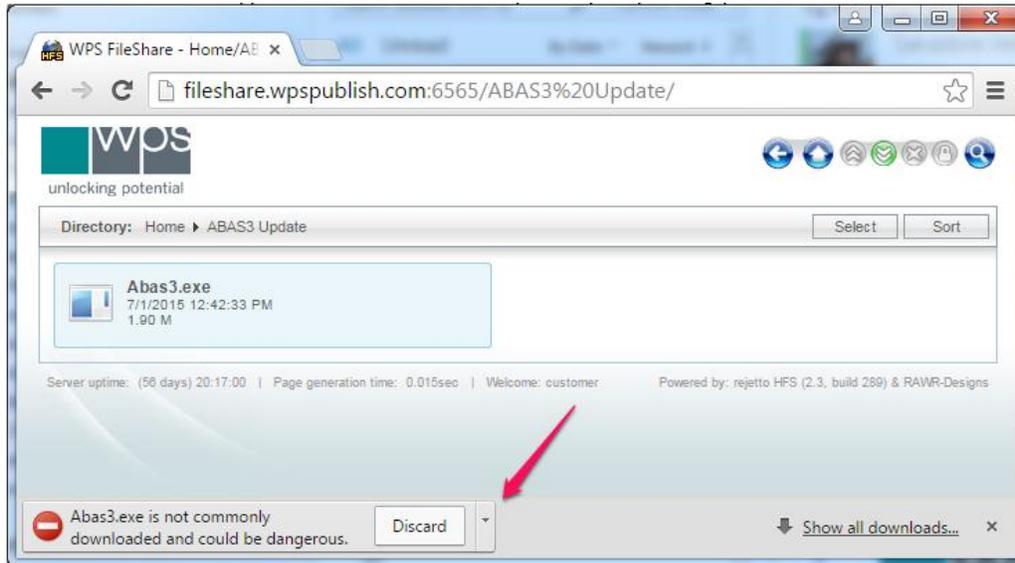7. Click on the ABAS3.exe application found in that folder.

Internet Explorer users
If using Internet Explorer, you will arrive at a point to choose between running the application and saving it. Note: Running the application directly from this location will not work.
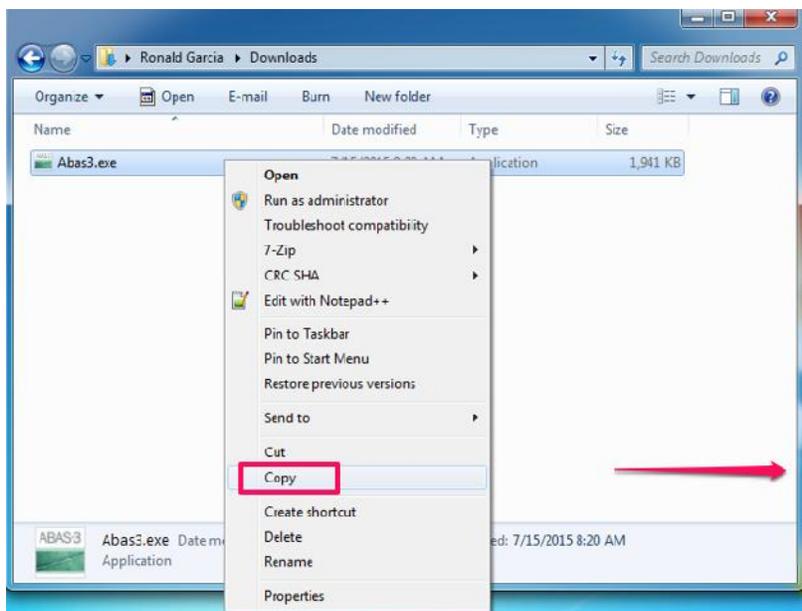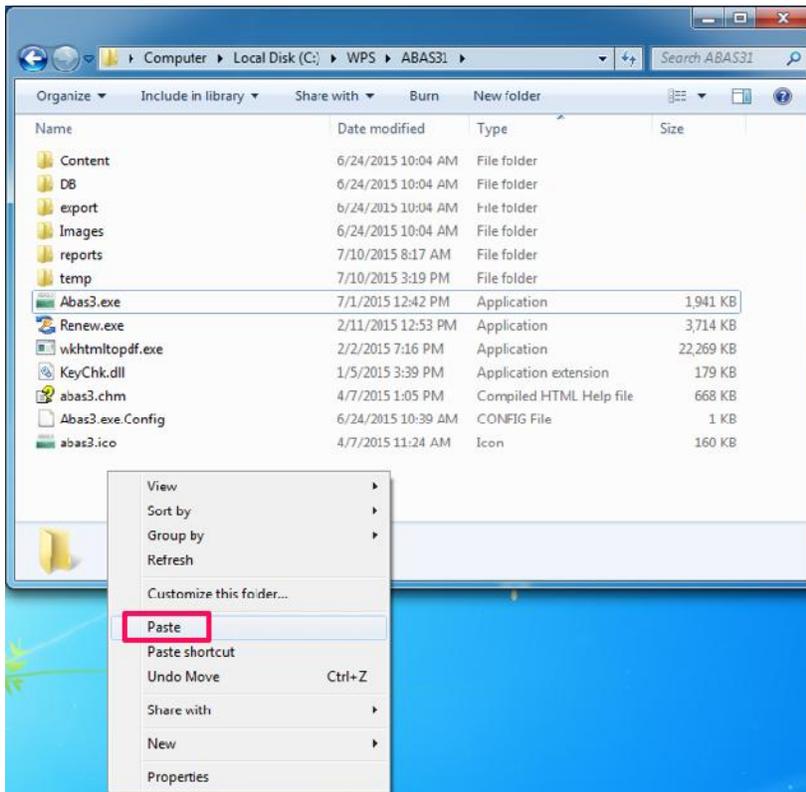
Google Chrome users

You may see a prompt telling you that it is uncommon to download such applications. By clicking on the drop down menu shown in the image, you should find an option to allow you to choose Keep the file anyways.

8. Once you have this file saved on your computer, continue to open the location of this file. These web downloads are commonly saved in your My Downloads folder, by default. Once you have found the downloaded ABAS3.exe file, right-click on it and choose Copy. Open the C:\WPS\ABAS31 folder. Right-click anywhere inside this folder and choose Paste.

Choose **Copy and Replace**, when prompted by Windows.

9. Proceed to plug in your **ABAS-3 USB Key** and wait for a solid green light on the tip of it. Continue to open up your **ABAS-3** program.

Please feel free to let us know if you encountered any issues along these steps, by emailing support@wpspublish.com or by calling us at 800-648-8857 (US & Canada) Monday through Friday 7:30 am to 4PM Pacific Standard Time.